2024

Summer

What a great first half of the year we have had at First Stop HQ. Here is a round up of what we have been up to including the new lines available, introduction of monthly special offers, customer surveys and further website updates. Thank you again to all our FS customers for your continued support.



First Stop stock and supply Vegware- packaging made from plants. These plant based disposables can break down in under 12 weeks in commercial composting. FS work together with Vegware and can offer a consult on your areas composting collection options. They hold the deepest set of compostability certification in the packaging sector. Please contact the office to discuss waste options. #ClosetheLoop



Throughout the year our lovely FS customers send photos in of our products or marketing goodies in action. This is one of my favorites from the last six months. Thank you to Tilly Thomson, Internal Communications Specialist, who sent us this picture from her skiing holiday in Meribel. These First Stop cups are very well travelled. Please carry on sending your photographs in we love to see them.



First Stop are distributors of Steelite. Steelite International are a world leading manufacturer of award winning tabletop and buffet solutions for the hospitality industry. They have a huge variety of exciting products and are committed to offering the best in functionality and design. Please contact the office on 01202 827666 or email charlotte@firststopsupplies.co.uk requirements, ideas and to arrange samples. We are currently running special offers on the Steelite Freedom and Rio ranges. Check out the website for further information.



<mark>Lewis-Manning</mark> Hospice Care

First stop are involved with a number of charity's throughout the year. We have recently donated No.1 snack boxes to **Lewis Manning Hospice Care** who will have a stall at the **Sandpolo event at Sandbanks** on the 12th and 13th of July. If you are there and see our packaging please send a photo in and you will get a mention on our social media channels.

We have also donated a number of raffle prices for our customer's Summer events including champagne to Samily Care and a 'Box of Indulgence' hamper to Southampton Science Park for their annual BBQ event on Thursday 11th of July. Please contact the office, if you are a FS customer, and have any events coming up that you need donations for.



We have decided to start running a monthly special offer. The June one was very successful and the July one is now out. These are available to view on the FS website and we are attaching them to customer delivery notes. We hope the special offers will be helpful to you- any ideas on the products or content you would like to see please email charlotte@firststopsupplies.co.uk



It's the season, if not the weather, for outdoor events and FS have all your disposable requirements covered.

We have something for everyone just contact the office for additional information and sample requests. This season our packaging has featured at Glastonbury and Black Deer Festival among others. We are looking forward to many more events this year and fingers crossed the sunshine comes back out.



We ran our annual customer survey last month and thank you for all the wonderful responses. It is always great to hear your feedback and to work together to make improvements. All entries went into a prize draw for a £50 FS voucher. The lucky winner was Bournemouth Airport. This year we went digital and used Survey Monkey which has worked really well.in terms of rates of completion and statistical analysis.



The FS website now has an interactive chat function. This will be a quick and efficient way to resolve any queries when online.

Now you can get real-time support and have your questions answered instantly by chatting directly with the First Stop team. Whether you need help with your orders, products or have a query we're here for you whenever you need.

Of course we are still available by phone or email to answer any queries so please use the most convenient option for you.

We hope you all have a wonderful Summer





