



Evans Vanodine International plc  
Global Hygiene Solutions

## **TRAINING SUPPORT DVD – COURSE QUESTIONS**

### ***HOUSEKEEPING***

1. WHAT SHOULD YOU DO BEFORE HANDLING ANY CHEMICALS?

**READ THE LABEL AND ADHERE TO HEALTH & SAFETY INSTRUCTIONS.**

2. BEFORE STARTING TO CLEAN A GUEST ROOM, WHAT SHOULD YOU DO?

- a) **OPEN THE CURTAINS AND WINDOWS**
- b) **REMOVE USE LINEN AND TOWELS**
- c) **EMPTY THE BINS**

3. EXPLAIN THE PROCEDURE FOR CLEANING A TOILET?

- a) **FLUSH THE TOILET**
- b) **FORCE WATER AROUND THE U-BEND WITH A TOILET BRUSH**
- c) **DIRECT TOILET CLEANER UNDER RIM AND EVENLY AROUND THE BOWL**
- d) **ALLOW UP TO 2 MINUTES BEFORE AGITATING CLEANER WITH TOILET BRUSH**
- e) **FLUSH TOILET AND RINSE THE BRUSH**

4. WHY SHOULD YOU USE A SEPARATE CLOTH FOR CLEANING THE TOILET AND THE REST OF THE WASHROOM?

**TO AVOID CROSS CONTAMINATION.**

5. WHICH EVANS PRODUCT WOULD YOU USE TO CLEAN MIRRORS, GLASS AND GLASS TOPPED SURFACES ?

**CLEAR.**

6. WHEN PREPARING TO MOP THE WASHROOM FLOOR, WHAT IS THE CORRECT METHOD OF MAKING UP THE SOLUTION?

**ADD THE CHEMICAL TO WATER IN A BUCKET.**

7. WHEN YOU HAVE FINISHED CLEANING THE WASHROOM AREA AND THE BED HAS BEEN MADE, WHAT ARE THE FINAL TASKS?

- a) **VACUUM THE CARPET**
- b) **CLOSE THE WINDOW**
- c) **REPLENISH THE CONSUMABLES**
- d) **USE AIR FRESHNER IF NECESSARY**
- e) **REPORT ANY FAULTY OR DAMAGED ITEMS**